

# Channel Industrial Group Inc.

## ISO 9001 QUALITY MANUAL

REV. 2

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### 1.4 QUALITY POLICY STATEMENT

Channel Industrial Group Inc. accepts responsibility for the complete satisfaction of its customers. We exercise this responsibility through the adequate training of our employees, adherence to proven procedures and processes, total commitment to meeting and exceeding our customer requirements, and maintaining a company culture that fosters continuous improvement in everything we do. Our objective is to deliver defect free products and services on time, every time, that meet or exceed our customers' expectations.



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Richard MacAdams, President



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Glen MacAdams, Secretary/Treasurer

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